

ADVISING LEADERSHIP TEAM MEETING

Monday, July 20, 2020

Zoom Meeting 2:00 pm - 3:30 pm

Present: Luis Vega (Chair), Elaine Correa, Tanya Boone-Holladay, Adriana Sixtos, Christina Hernandez, Gilverto Herrera, Ilaria Pesco, Liora Gubkin, Lisa Zuzarte, Andrew Dickenson, Seung Bach, Yolanda Moreno, Deisy Mascarinas (Admin Support).

Absent: Todd McBride, Melissa Medina Cruz

Guests: Kristin Gurrola, Valari Kirkbride, Brian Street

Action Items:

- Discuss Freshman English placements for our next meeting.
- ALT advisors will either debrief the next incoming representative or join the meeting alongside the new advisor representative.

Meeting Began at 2:00 p.m.

L. Vega greeted the committee and introduced everyone to Kristin Gurrola from InsideTrack. He shared a brief description of what InsideTrack does, their mission statement, and the plans for a virtual assessment. The overview is intertwined with some of the work that we are doing including the governing document for this committee and the WSCUC assessment.

Overview of InsideTrack and assessment advising project

K. Gurrola introduced herself and shared that she has been working with InsideTrack for 13 years. Since 2001, InsideTrack has been partnering with colleges and universities to create adaptive student success solutions that generate measurable results. They began as a coaching organization and providing direct coaching services to students through partnerships with institutions. Over the years, they have shifted to working on consultation, design, assessment, training, development, and provide support for institutions with the efforts and work that is done for students, including advising. They look at advising practices and provide consultation. They recently became a non-profit organization and they are a part of the Strada Education Network, which is an organization of a variety of affiliates.

- The project they will be working with us on is about coming alongside with an advising perspective and being able to uncover what the strengths are or where the opportunities are for growth and provide that information to us all.
- The advising assessment overview is a focused engagement through which InsideTrack produces a targeted and comprehensive plan for achieving your program's goals. The goal is to focus on academic advising and looking at the program as a whole. They will do the assessment through interviews, focus groups, observations, reviewing materials, and look at any information that will be helpful to understand the current state of advising and where its headed for the future.
- The assessment will be structured around a virtual visit. Everything will be managed over zoom and typically it lasts for about 3-4 days. It will be done by K. Gurrola and an assessment specialist. After the visit, in about 10-12 weeks they will have a report ready to share. A big bulk of the report is actionable recommendations that are very specific. After the visit, they will continue to stay in contact and share information as they start to frame out what those recommendations are and share insights about the visit.
- The Chancellor's Office is funding this project, but a future long-term partnership would be funded by the University. The reports are not shared with the Chancellor's Office.
- What kind of recommendations are found in this report? Some examples shared were case management, caseloads, setting clear outcomes that you want for advising and effectively communicating those, management structure, systems and technology, process, data and analysis and how that informs advising.
- The assessment will not be standardized across the schools, as the numbers of students are different for each school.

WSCUC updates

B. Street has completed the organizational chart for Advising and will be sending it out to the group. He has been collecting data from different schools and particular groups based on staff and ratios a

