

COUNCIL FOR FACULTY ADVISING MEETING

Monday, September 20, 2021

Zoom Meeting

3:00 - 4:00 PM

Members Debra Jackson, Marta Ruiz, (Admin Support)

The meeting began at 3:00 PM

D. Jackson welcomes and thanks everyone attending.

The Academic Support Services Report –

- D. Jackson shared that when WASC came to visit in Fall 2019 they recommended that the campus ensure consistency, effectiveness, and quality of academic support services. She also mentioned that WASC is scheduled to visit in Spring 2023 and in that visit they have asked to see evidence of effectiveness of academic support services; therefore, she assigned B. Street as the Academic Programs Faculty Leadership Fellow to collect the data that WASC is asking for.
- D. Jackson shared the recommendations given by the Track after their meet-up

using technology to enhance student support and advising efforts as well as more development. Each school had their own way of doing advising. To add to that, they did not keep track of the data that WASC was requesting; therefore, it was hard to determine whether there was evidence of effectiveness.

B. Street recommended that they develop consistency in the way that they go about providing services to students. He specifically mentioned finding a way in which each school provides a similar advising experience for students. B. Street also recommended that they adopt a technology to help students. He also recommended that there be a norm for data collection and on how the data is used in order to make better decisions to help students.

A. Rodriguez suggested looking at other CSU's to see what is working for them so that they could look into implementing similar practices or software to help with the issues they are currently having.

B. Street stated that instead of looking at what is working for other campuses, they should determine what their issues are and then find ways to address those issues in a way that best fits.

M. Slaughter asked B. Street whether the data care required to address these issues is clear. They also agreed that there needs to be clear communication with the faculty advisors so that they can better solve these issues.